EMMA KATE WILSON

Singer | Teacher | Vocologist
emmakatewilson.com
info@emmakatewilson.com
0438 159 410
ABN: 27 408 469 662

Lesson Information:

The best way to contact me regarding lessons is via email: info@emmakatewilson.com; or on my mobile: 0438 159 410. Please note, when I'm teaching I will not answer phone calls, as the student in the room will be my focus. If your matter is not urgent please send me an email, or if you need to contact me about your lesson that day send a text instead as I will check these between lessons.

Lessons are held at 17 Browning Street, South Brisbane, in the *Ashville* building. When you arrive, walk to the end of the hallway and down the stairs, there is a small waiting area there near my studio (room 17).

To help you make the most out of your time, it is recommended to bring either an iPad/tablet/laptop or a folder where you can keep any lyrics, worksheets or sheet music we might use during your session. If you are working on original music in your lessons, lyric and/or chord charts are also appreciated.

Voice rehabilitation/remediation sessions: If you have seen a medical voice specialist, please consider bringing along any relevant reports and/or a copy of any videostroboscopy or laryngoscopy studies. You are also welcome to ask your ENT or Speech Pathologist to contact me prior to your lesson to discuss your case if you wish.

Casual Lesson Rates:

30 Minutes	***45 Minutes***	***60 minutes***
$66 *(+ 10% G.S.T.)*	***$88*** *(+ 10% G.S.T.)*	***$110*** *(+ 10% G.S.T.)*

A discount applies to regular weekly lessons if payment is made up front for a 10-12 week block, when payment is made within the first two weeks of a 'term'.

Regular weekly lessons are generally booked in 10-12 week blocks, and students have the option (and are encouraged!) to attend during school holidays as my studio remains open year round except for two weeks during the Christmas/New Year period. You will be invoiced at the beginning of each 10-12 week block. Please get in touch prior to each new term to request any date changes during the term.

Payment can be made by cash or direct deposit into the bank account listed below. Please quote either your invoice number or your full name and lesson date as the payment reference. Unfortunately Credit Card/Eftpos facilities are not available at the studios.

Account Name: Emma Kate Wilson
Account No. 22182961
BSB: 124 001

Please see the following page for information about my cancellation policy.

Notes:

- My studio is committed to the safety and protection of young persons, and I hold a current Blue Card for Working With Children. If you have any questions or concerns about your child's safety, please do not hesitate to speak with me.
- I continually endeavour to make my studio a safe space, which welcomes all people. If there is anything I can do to make you feel more comfortable in your lessons, please let me know.

Terms and Conditions

The following are the Terms & Conditions of commencing lessons, including my cancellation policy.

After the initial/trial lesson, you will be bound by these conditions in order to hold your lesson time:

When 24 hours notice is given, students are entitled to cancel 2 lessons per term.

For students who have paid up front, a reschedule will be organised at a mutually convenient time, or this fee will be credited to your account for the following term. Casual/week-to-week students will not be charged for cancelled lessons if 24 hours notice is given, but the opportunity to reschedule the lesson may still be available if desired.

After the maximum of 2 cancellations per term has been reached, all further lessons will be charged at the standard rate, regardless of notice given.

Cancellation of lessons without the standard 24 hours notice being given are unable to be refunded or rescheduled.

For students paying week-to-week or taking casual lessons, the outstanding fee is payable at your next lesson, or will be invoiced to you, payable within 14 days. For students who have paid up front, the lesson fee will be forfeited.

Lesson times are unable to be held for students after 3 or more consecutive missed lessons.

Please note that these fair but firm terms and conditions are based on industry standards, and are essential to the fair practice of my business.

If you have any questions or concerns about these conditions, please feel free to contact me.